

Total No. of Questions : 5]

PC3007

[6380]-1002

SEAT No. :

[Total No. of Pages : 2

First Year M.B.A.

102-GC-02 : ORGANIZATIONAL BEHAVIOR

(Revised 2019 Pattern) (Semester- I)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All Questions are compulsory.*
- 2) *Figures to the right indicate full marks.*

Q1) Answer any 5 (2 marks each):

[10]

- a) Name any four challenges of O.B.
- b) What are the components of attitude?
- c) What is Personality?
- d) What is Perception?
- e) Name any two types of informal groups.
- f) What is destructive conflict?
- g) List the ego states in Transactional Analysis.
- h) Who have created the Johari Window?

Q2) Answer any 2 (5 Marks each):

[10]

- a) Explain the five stages of group formation.
- b) Explain Herzberg's two factor theory.
- c) Compare & contrast strong & weak culture.

Q3) a) How will selective perception affect the selection process?

[10]

OR

- b) As a leader, how could you make teams more effective?

P.T.O.

Q4) a) Explain Managerial Grid & how it will lead to leadership effectively?[10]

OR

b) Explain supportive Model of O.B and discuss where it can be used?

Q5) a) Analyse the five components of Big Five personality Model. For a recruiter job, draw/Design the profile. [10]

OR

b) What strategies HR Managers are using to manage stress of employees in corporate sector?

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SEAT No. :

PB2049

[6201]-102

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First Year M.B.A.

102-GC-02 : ORGANIZATIONAL BEHAVIOUR

(Revised 2019 Pattern) (Semester - I)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) *All questions are compulsory.*
- 2) *Figures to the right indicates full marks.*
- 3) *All questions carry equal marks.*

Q1) Attempt any five

[5×2=10]

- a) Define Organization.
- b) What are the three components of Attitude.
- c) What is the motivations process.
- d) Enumerate two differences between group & team.
- e) What is constructive conflict?
- f) Name any two Artifacts of culture?
- g) What is work life balance.
- h) Name any two forces for organisational change.

Q2) Attempt Any Two.

[2×5=10]

- a) Distinguish between Autocratic Model & Democratic Model.
- b) What is a complimentary transaction? Should it be used always? Why?
- c) Explain porter lawler model of motivation.

Q3) a) Discuss the importance of personality in performance. Explain the Myers-Briaas Type indicator & the Bia Five personality model, along with explanation of positive & negative personality traits. **[10]**

OR

- b) What are the three key stages of Kurt Lewin's Three-step Model of organisational change. Discuss the forces for change & resistance to change anticipated in switching from manual attendance to digital attendance in Retail outlet. **[10]**

P.T.O.

Q4) a) Discuss the Blake & Moutons managerial grid of leadership. In what situation will (1, 9) style of leadership be effective. [10]

OR

b) What do you mean by stress? As a HR manager in the IT sector, design five strategies for managing stress in IT sector. [10]

Q5) a) Define perception. What are the key factors that influence perception. How will social perception affects the selection process of medical representative in a pharmaceutical company. [10]

OR

b) Distinguish between formal & informal groups. Why do you think it is more difficult to manage informal groups than formal groups for manager. [10]



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First Year M.B.A.

102-GC 02 : ORGANIZATIONAL BEHAVIOUR

(2019 Revised) (Semester-I)

Time : 2½ Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) All questions are compulsory.*
- 2) Figures to the right indicate full marks.*

Q1) Answer any Five (2 marks each)

- a) Define O.B.
- b) Name any four traits of leaders.
- c) Name the determinants of personality.
- d) What is stereotyping?
- e) Name any two types of formal groups.
- f) What is Halo effect?
- g) What is Eustress
- h) What is workplace spirituality

Q2) Answer any two (5 marks each)

- a) Explain the maslows need Hierachy theorey of motivation.
- b) Explain the components of Emotional Intelligence in detail
- c) Explain the Kurt Lewins model of change management

Q3) a) Using vrooms model, explain how would you motivate an employee to do work efficiently.

OR

- b) Identify and explain four strategies for stress management for employees in IT sector.

R.T.O.

Q4) a) HR department wants to increase incentive where as finance department wants to increase the net profit. Explain which strategies the CEO will adapt to solve the conflict.

OR

b) Analyse the 5 components of Big five personality model for a marketing manager of an automobile company.

Q5) a) What is the difference between group and Team why is the cricket team called a team and not a group and why?

OR

b) According to Eric Berne what are transaction? What are 3 types of transactions and why do cross transactions not continue?

